



Winn Army Community Hospital

PEDIATRIC CLINIC
1061 HARMON AVE
FORT STEWART, GA 31314
(571) 802-0394

Patient Centered Medical Home

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(571) 802-0394

Patient Centered Medical Home

Mission: MEDDAC Fort Stewart-Hunter Army Airfield provides high quality health services in support of the Stewart-Hunter community to enable sustained Soldier readiness and conserve the fighting strength, maintain a ready medical force, and support our Families and Soldiers for life.

Vision: "Committed Staff providing Quality Healthcare you can Trust."

End State: MEDDAC Stewart-Hunter is known as the premier patient centered, highly reliable, health readiness organization consisting of inspired Soldiers, Civilians, and leaders who are ready for any mission, anytime, anywhere, and are renowned for their unwavering character, competence, and commitment to our team---a team that takes care of one another, is strengthened by our Families and is superb partner with our community teammates.

Welcome to Winn Pediatric Army Medical Home!

We are pleased you have decided to make Winn Pediatrics your primary care clinic. We believe in a team approach to healthcare where you are an active partner in the coordination, communication, and decision-making process. This means that you will have a compassionate team of healthcare workers dedicated to providing you and your family patient centered medical care designed to improve your all-around well-being. As a patient of the Pediatric Care Clinic, an immunization clinic, nurse case managers, and treatment room is available on site for patient convenience. Some services you need may have to be completed in the main hospital, such as laboratory and radiology.

Clinic hours:

Monday – Friday

07:30-4:30 pm

We are closed weekends and Federal Holidays.

One Team, One Purpose



Patient Centered Medical Home

Winn Army Community Hospital

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FORT STEWART, GA 31314

IF YOU ARE MORE THAN 10 MINUTES LATE, **THESE ARE YOUR OPTIONS:**

- Reschedule the appointment for another day. This is to ensure that the patients who arrive on time do not wait longer than necessary to see the provider.
- If available, you may be given the option to wait for another appointment time on the same day.
- Wait for the provider to work you in. (This could be as late as the end of the day.) If you choose this option, you must remain in the clinic waiting area.

We request that everyone arrive 15 minutes earlier than their appointment time. We understand nobody enjoys being late, but occasionally things happen. Therefore, if you arrive more than 10 minutes late after your scheduled appointment time, we will try to fit you in. However, we will not inconvenience other patients that have arrived on time and are waiting to be seen for their scheduled appointment.



Thank you for working with us to ensure

your health needs are met and

addressed in a timely manner.

One Team, One Purpose



WINN PEDIATRIC MEDICAL HOME



PROVIDERS

- **Matthew Fults, Doctor of Osteopathy**
Chief, Winn Pediatric Clinic/ EFMP/ EDIS
Team Safari
Oklahoma State
Board Certified in Pediatrics
- **Katie Beauregard, Doctor of Osteopathy**
Team Outback
Lake Erie College of Osteopathic Medicine
Board Certified in Pediatrics
- **Tometricia L. Brown, Doctor of Medicine**
Team Safari
Meharry Medical College
- **MAJ Kyle Sunshin, Doctor of Medicine**
Team Safari
University of Kentucky College of Medicine
Board Certified in Pediatrics
- **Debra Cyrus, Doctor of Medicine**
Team Safari
UMass Chan Medical School
Board Certified in Pediatrics
- **Marisa Britz, Pediatric Nurse Practitioner**
Team Safari
Stony Brook University
Board Certified Pediatric Nurse Practitioner
- **Joshua A. DeJong, Doctor of Medicine**
Team Outback
Medical College of Wisconsin
Board Certified in Pediatrics
- **Amber Jarrell, Pediatric Nurse Practitioner**
Team Outback
University of South Alabama
Board Certified Pediatric Nurse Practitioner

RIGHTS AND RESPONSIBILITIES OF THE INDIVIDUAL

This portion focuses on the patient's responsibility in their own care, by knowing their rights and making decisions affecting their care.

1. How are patients informed of their rights?

A pamphlet, "Patient Bill of Rights," is available for both staff and patients throughout the facility and contains detailed information about patient rights. We give patients this booklet during the admission process. Rights and Responsibilities of the Patient are posted throughout the hospital and outlying clinics.

2. How do we protect our patient's right to privacy?

- Knock on the door before entering.**
- Use privacy curtains.**
- Shut doors when an exam/test is being performed.**
- Provide gown/ robe to patient.**
- Do not talk about patients in public areas such as dining facilities, hallways, or elevators.**
- Use privacy screens on computers.**

Before releasing patient information, the patient must consent.

3. How can a patient make a complaint?

- The patient can talk to the Group Practice Manager or Administrator.**
- The patient can fill out a patient comment card and place it in the comment box.**
- The patient can contact the Patient Advocate at (571) 802-0407.**

4. How can the staff help hearing impaired or non-English speaking patients?

Non-English speaking or LEP patients were discussed under the Provision of Care Chapter. Hearing Impaired patients can use the TTY (Tele Typewriter) lines or use the Language Line for American Sign Language.

SCHEDULE AN APPOINTMENT

THREE OPTIONS:

1. Appointment Number: (571) 802-0394
Opened M – F, 07:30AM – 4:30PM
CLOSED Weekends and Federal Holidays
2. TRICARE Nurse Advice Line:
1 (800) 874-2273, option 1
3. <https://patientportal.mhsgenesis.health.mil>

WELL CHILD SCHEDULE

__3-5 DAYS	__9mo	__3YRS
__2 WEEKS	__12MO	__4YRS
__2MO	__15MO	__5YRS
__4MO	__18MO	__6YRS
__6MO	__2YRS	__ANNUAL

***Need to contact a nurse or a member of your health care team for a NON-EMERGENT issue or question?**

Three options:

1. Contact the **appointment line** at (571) 802-0394. You can leave a message for your health care team nurse. Your team nurse will contact you within 72 business hours.
2. **TRICARE Nurse Advice Line:** Health care advice is available 24 hours a day 7 days a week by calling 1-800-TRICARE, option 1.
3. **MHS Genesis Patient Portal:** The patient portal is a secure website for 24/7 access to your health information, including managing appointments and exchanging messages with your care teams. Your team nurse will have 72 business hours to respond to your message.

IMMUNIZATION SCHEDULE,

Birth to 18 Years

Birth: HEP B

2MO: *Pediarix, Hib, PCV20, Rotarix Oral

4MO: *Pediarix, Hib, PCV20, Rotarix Oral

6MO: *Pediarix, Hib, PCV20, Rotarix Oral,
**FLU

9MO: Catch-up

12MO: Hib, PCV20, MMR, Varicella, Hep A

15MO: Catch-up

18MO: DTaP, Hep A

2YRS: Catch-up

4YRS: *Kinrix, *ProQuad

11-12YRS: TDaP, HPV, MCV

16YRS: MCV

If your child is not up to date on vaccines, he or she can be caught up at either the 9mo/15mo visit/2yr visit.

* Combination Vaccines

Pediarix: DTaP + Hep B + IPV

Protection from diphtheria, tetanus, pertussis, hepatitis B, and polio.

Kinrix Quadracel: DTaP + IPV

Protection from diphtheria and polio

ProQuad: MMR + Varicella

Protection from measles, mumps, rubella, and varicella.

** FLU

If this is the infant's first flu shot, he or she will receive a second flu vaccine on or after 30days from the first one in the same season.

MHS GENESIS PATIENT PORTAL

A new way to manage your health. Engage in your healthcare and be a part of your care team. MHS GENESIS Patient Portal securely connects you with your care team. With MHS GENESIS Patient Portal, you can:

- Monitor your health information
- Update your patient profile
- Schedule medical appointments
- ,.....Exchange secure messages with your care team
- Request prescription renewals
- See laboratory and test results

Two ways to connect you to the MHS Genesis Patient Portal.

1. To access MHS GENESIS Patient Portal, visit:

<https://patientportal.mhsgenesis.health.mil> or,

2. Please scan the QR code to the left to connect you to MHS GENESIS Patient Portal

1. Open the camera app on your phone or tablet.
2. Point the camera at the QR code.
3. Center the QR code in the frame.
4. Wait for the notification or banner to appear.
5. Tap the notification/ banner to open the link associated with the QR code.
6. Enter your "Username" and "Current Password" or "Create a New Account" if you do not have one. Follow the steps for creating a new account prior to moving to step 7.
7. Select "LOGIN."
8. Verify Contact Information and select "Continue."
9. Select "Continue" after Authentication.
10. Select "Websites Accepting DS Logon."
11. Scroll down until you find "My Military Health System GENESIS (MY MHS GENESIS)" and select it.
12. Select "Accept Policy."
13. You should be able to see your information now, if not, please call Customer Support.



REMINDER:

Don't forget to **LOG OFF** and **CLOSE** your browser.

ATTENTION MILITARY DEPENDENTS, RETIREES, AND DEPENDENTS:

The preferred method to create a DS Logon account is to select "Email Registration" when prompted.

IMPORTANT TIP:

If you experience issues on any of your partner sites, ensure you are using Chrome or Edge, clear your cookies, cache, and close all browser sessions. You may need to allow pop-ups. You can also refer to "Need Support?" on the logon page for more information.

For customer support, please contact DMDC Customer Contact Center at 800-368-3665.

DON'T FORGET TO REGISTER YOUR NEWBORN IN DEER'S

**Fort Stewart DEER's Office
55 Pony Soldier Rd.
Fort Stewart, GA 31314
(571) 801-3290**

**Walk-in offered for Newborn Registration on
Monday, Tuesday, Wednesday, and Fridays.
NO WALK-INS ALLOWED ON THURSDAYS.**

What to bring:

- Birth Certificate**
- Social Security Card**
- Sponsor with their government issued military ID**

If the sponsor cannot attend, the spouse/ legal guardian may bring DD Form 1172 to the ID card section. If the completed form is not signed in front of the DEER's authorizing or verifying official, the signature must be notarized by a notary. A notary can be located at the JAG Office.

Complete this action as soon as possible to avoid lapse in his/ her coverage. After you have registered your child in DEER's, they will automatically enroll them in TRICARE Prime. You will have up to 90 days from birth (or court order) to change to a different TRICARE health plan.

DO NOT bring a certificate of live birth which is issued by the hospital. This is different from a birth certificate. A certificate of live birth is the first unofficial document issued upon a baby's live birth and is used for record-keeping and data entry. Once that document is processed, the government will issue the official legal document called a birth certificate.

IMPORTANT PHONE NUMBERS

Winn Appointment Line/Call Center	571-802-0394
Nurse Advice Line	800-874-2273
Tricare East/ Humana Military	800-444-5445
Poison Control	800-282-5846
Allergy Immunization	571-801-6402
Child & Family Behavioral Health	571-802-0354/0355
EDIS (Educational & Developmental Intervention Services)	571-801-5519
EFMP (Exceptional Family Member Program)	571-801-6541/ 6542
Health Benefits	571-801-6551/ 6552
Lactation	571-801-0312
Lab	571-801-6451/ 6452
Medical Records	571-801-6239 Fax: 571-801-1599
PAD (Patient Administration Department)	571-801-6720
Patient Advocacy	571-802-0407
Pharmacy	571-802-0839
Pharmacy Refill Line	571-802-0389
Radiology	571-802-0374
Referral Management	571-802-0337
WIC	855-262-7670

ICE

Interactive Customer Evaluation

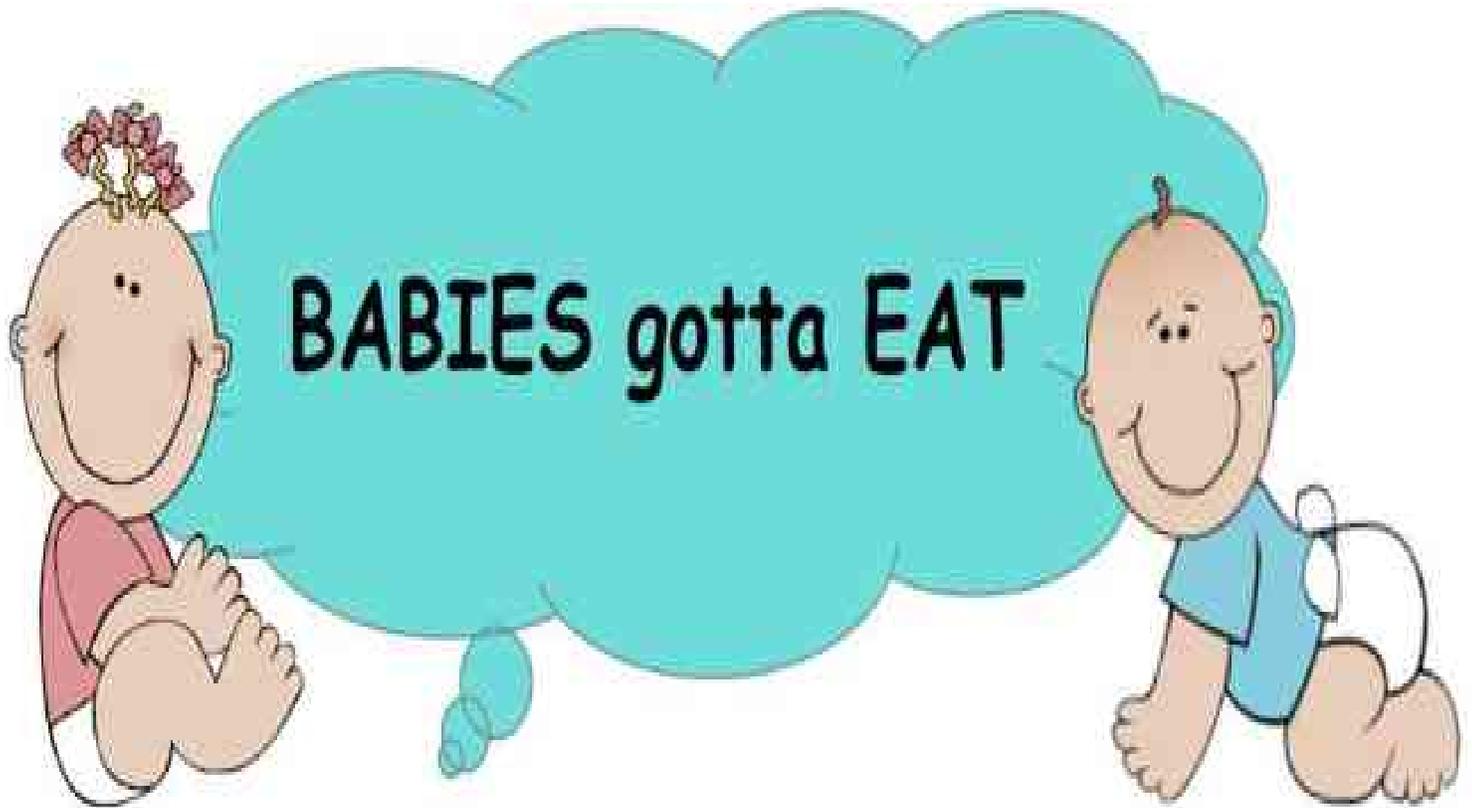
Please scan the QR code below to provide us with your feedback for the Pediatric Clinic.

1. Open the camera app on your phone or tablet.
2. Point the camera at the QR code.
3. Center the QR code in the frame.
4. Wait for the notification or banner to appear.
5. Tap the notification or banner to open the link associated with the QR code.

Winn ACH Pediatric Care Clinic



How was your experience today?
Please complete a quick survey to provide your input.



Breastfeeding Class

1st & 3rd Wednesdays

2:00 pm

2nd Floor – Classroom C

(Please sign up in OB Clinic)

Latch Clinic

Wednesdays 9:00 – 10:30 AM 4th floor OB
classroom

Please call: 571-801-0312 for reservation

(Bring personal breastfeeding pillow)



TRICARE® Qualifying Life Events

Learn how certain life events may change your TRICARE health plan options.

A Qualifying Life Event (QLE) is a certain change in your life, such as moving, marriage, birth of a child, or retirement from active duty. This means TRICARE health plan options for you and your family may change. A QLE opens a 90-day period for you and your family to make eligible enrollment changes. A QLE for one family member creates a chance for all eligible family members to change their TRICARE health plan during the QLE period.

With TRICARE Prime, including the US Family Health Plan (USFHP), and TRICARE Select, you can only enroll in or change your plan after a QLE or during TRICARE Open Season.

Some QLEs may mean you and your family members become newly eligible for certain premium-based health plans (TRICARE Reserve Select, TRICARE Retired Reserve, TRICARE Young Adult), and the Continued Health Care Benefit Program). With premium-based health plans, you can enroll anytime throughout the year. A QLE may also mean you're no longer eligible for a TRICARE health plan.

The table, "TRICARE Qualifying Life Events," on the next page lists the TRICARE QLEs. They include military and family changes, as well as government-directed changes.

Keep DEERS Up to Date

Your Defense Enrollment Eligibility Reporting System (DEERS) record has your family status, service status, and other information. If you don't keep your DEERS record up to date, you may miss important information and enrollment deadlines. Learn more at www.tricare.mil/deers.

OPTIONS FOLLOWING A QLE

After a QLE, you and your family may have the following options, depending on your situation:

- **Stay in the same plan:** If you remain eligible for your current health plan and want to continue your coverage after a QLE, you can. Your coverage will continue as long as you remain eligible. Even if you stay in the same plan, make sure you update your information in DEERS.
- **Change plans:** If you want to make a change to your health plan or have to change your plan, you must make any eligible changes within 90 days of the date of the QLE.
- **Enroll in a plan:** If you're eligible for TRICARE but not enrolled in a TRICARE plan, you can enroll within 90 days of the date of the QLE. If you or your family members aren't enrolled in a health plan and don't enroll in one within 90 days of a QLE, you'll only be able to get care and pharmacy services at a military hospital or clinic, if space is available.

Visit the TRICARE Plan Finder at www.tricare.mil/plandfinder to learn about which plans you may be eligible for based on your current or future situation.

If you change plans or enroll in a plan, coverage starts on the date of the QLE and runs for as long as you remain eligible. Your health plan coverage continues unless you lose eligibility or disenroll.

Retroactive Enrollment Exception

If you don't enroll in a TRICARE health plan within 90 days of certain QLEs, you may request a late enrollment up to 12 months after the QLE date from your regional contractor. This exception applies only to these QLEs:



- Retiring from active duty
- Turning age 60 (Retired Reserve members only)
- Becoming eligible for TRICARE as your own sponsor (unmarried former spouses only)

Coverage starts on the date of the QLE. If applicable, you must pay enrollment fees back to the QLE date. If your request for late enrollment isn't received within 12 months of the QLE date, you can only enroll in a TRICARE health

plan during TRICARE Open Season or after you or a family member experiences another QLE.

AUTOMATIC ENROLLMENT

In most cases, you must take action to enroll in or change enrollment following a QLE. However, there are certain circumstances when you or family members may be automatically enrolled in a TRICARE plan.

TRICARE QUALIFYING LIFE EVENTS

Below are the TRICARE QLEs. Learn more about each QLE at www.tricare.mil/ltlevents.

QUALIFYING LIFE EVENT	EXAMPLES
Change in sponsor status that results in ineligibility to continue existing coverage	<ul style="list-style-type: none"> • Retiring from active duty • Separating from active duty • Activating • Deactivating
Change in family composition	<ul style="list-style-type: none"> • Marriage • Divorce or annulment • Birth of a child • Adoption of a child • Placement of a child by a court in a member's home • Children becoming adults (turning either age 21 or age 23 if a full-time student) • Death in family
Moving (change of address)	<ul style="list-style-type: none"> • Child moving away to college • Relocation to a new country, city, region, or ZIP+4 code
Government-directed changes	<ul style="list-style-type: none"> • Government-directed primary care manager change • Government-directed health plan change
Change in command sponsorship (overseas only)	<ul style="list-style-type: none"> • Gaining or losing permission to have family members accompany the military member, with full military benefits, during an overseas assignment
Losing sponsor or family member eligibility that results in ineligibility to continue existing coverage	<ul style="list-style-type: none"> • Turning age 60 (Retired Reserve member) • Turning age 65 (Becoming entitled to Medicare)
Change in eligibility status of any single family member in another family	<ul style="list-style-type: none"> • In cases where both parents are sponsors, change in eligibility status for either member of a joint service family*
Gaining or losing other health insurance	<ul style="list-style-type: none"> • Gaining or losing employer-sponsored health insurance • Gaining or losing Medicare entitlement† • Gaining or losing Medicaid entitlement

* A joint service family is one where both parents are sponsors and one parent separates or retires from active duty. In this case, the entire family can change their health plan as part of a QLE.

† Losing or gaining entitlement to Medicare Part A is a QLE for you and your TRICARE-eligible family members. This happens when Medicare determines you're no longer eligible for Medicare Part A, or Medicare determines you're eligible for Part A. Action on your part to end Medicare Part A or Part B doesn't qualify you or your TRICARE-eligible family members for a QLE.

Stateside

If you're a new active-duty service member (ADSM), a family member of a new ADSM, a new family member of a current ADSM, or your military sponsor is called to active duty, you'll be automatically enrolled in TRICARE Prime if you live in a Prime Service Area. Otherwise, active-duty family members (ADFM) will be automatically enrolled in TRICARE Select.

ADSMs must remain enrolled in TRICARE Prime or apply for TRICARE Prime Remote coverage if eligible. Outside of ADSMs, all others who have been automatically enrolled have up to 90 days to change enrollment if eligible for other TRICARE health plans.

You may be eligible to enroll in the USFHP, a TRICARE Prime option, if you live in an area where the plan is offered. Automatic enrollment of ADFMs doesn't apply to USFHP contractors. For USFHP locations and information, visit www.tricare.mil/usfhp.

When living in certain designated remote areas, TRICARE Prime Remote may be an option for ADFMs when living with their ADSM sponsor, or when their National Guard or Reserve sponsor is activated. ADFMs may change their enrollment plan from TRICARE Select to TRICARE Prime Remote within the 90-day QLE period.

Overseas

ADFM must be command-sponsored for enrollment in TRICARE Prime Overseas and TRICARE Prime Remote Overseas. Newly eligible ADFMs overseas are automatically enrolled in TRICARE Select Overseas.



Always keep your address in DEERS up to date. Having an outdated address may affect your overseas automatic enrollment.

WHAT HAPPENS IF I DON'T TAKE ANY ACTION FOLLOWING A QLE?

- If you wish to continue your current coverage after a QLE and you remain eligible, you can stay in your same plan. Keep DEERS up to date.
- If you're no longer eligible for your current health plan after a QLE and remain eligible for TRICARE, but don't enroll in a new health plan within 90 days of the QLE, you'll only be eligible for care and pharmacy services at a



Newborn, Adopted, or Court-Appointed Children

When a child is born, adopted, or placed in your home by court appointment, you must register your child in DEERS for TRICARE coverage.

- **Stateside:** Register your child in DEERS within 90 days of your child's birth, adoption, or court appointment.

Once registered in DEERS:

- Children of ADSMs are automatically enrolled in TRICARE Prime if living in a Prime Service Area (PSA). If not in a PSA, the child is automatically enrolled in TRICARE Select. You have 90 days to make eligible enrollment changes.
- There's no automatic enrollment for children of retirees.
- **Overseas:** Register your child in DEERS within 120 days of your child's birth, adoption, or court appointment.

Once registered in DEERS:

- Children of ADSMs are automatically enrolled in TRICARE Select Overseas. (Note: Make sure your address in DEERS shows as overseas for automatic enrollment). You have 90 days to make eligible enrollment changes. For example, you can change your child's coverage to TRICARE Prime Overseas or TRICARE Prime Remote Overseas, if eligible and command-sponsored. Otherwise, your child will remain in TRICARE Select Overseas.
- There's no automatic enrollment for children of retirees.

Visit www.tricare.mil/lifeevents to learn more.

military hospital or clinic, if space is available. If eligible, you can enroll in a plan after another QLE or during TRICARE Open Season.

- If eligible for TRICARE but not enrolled in a health plan within 90 days of a QLE, you'll only be eligible for care and pharmacy services at a military hospital or clinic, if space is available. If eligible, you can enroll in a plan after another QLE or during TRICARE Open Season.

TRICARE OPEN SEASON

TRICARE Open Season occurs each fall, from the Monday of the second full week in November and runs at least 30 days. During this time, you may enroll in TRICARE Prime (including DSRFP) or TRICARE Select for the next calendar

year. The changes that you make go into effect on Jan. 1. Coverage each year runs Jan. 1 to Dec. 31, unless you lose eligibility or disenroll.

If you take no action during the annual open season, you'll stay in the same plan as long as you remain eligible during the next calendar year. Learn more about open season at www.tricare.mil/opensession.

LEARN MORE

For more information about QLEs, visit www.tricare.mil/lifevents. For information about how to enroll in a TRICARE health plan or change your enrollment, visit www.tricare.mil/enroll.

LOOKING FOR **More Information?**

GO TO **www.tricare.mil**



TRICARE East Region

Running Military
1.800-444-3446
www.MREary.com
www.tricare-east.com



US Family Health Plan

Available only in certain areas
1.800.74.USFHP (1.800.748.7347)
www.tricare.af/ufhp



TRICARE West Region

Health Net Federal Services, LLC
1.844.888.WEST (1.844.888.8378)
www.tricare-west.com



TRICARE For Life

Wounded Warriors Service
Military and Veterans Health
1.800-773-0404
1.800-773-0405 (TDD/TTY)
www.TRICAREforLife.com
www.tricare.tflw/ll



TRICARE Overseas Program

International SOS
Government Services, Inc.
www.tricare-overseas.com

For toll-free contact information, visit the website.



We want to hear from you!

Take a short publications survey by using the QR code to the left or by clicking on "TRICARE Publications Survey" at www.tricare.mil/publications.

An Important Note About TRICARE Program Information

At the time of publication, this information is current. It's important to remember that TRICARE policies and benefits are governed by public law and federal regulations. Changes to TRICARE programs are continually made as public law and/or federal regulations are enacted. Military hospital and clinic guidelines and policies may be different than those outlined in this publication. For the most recent information, contact your TRICARE regional contractor or local military hospital or clinic.

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Revised August 2023



Family Advocacy Program Classes

- **Classes offered at Fort Stewart:**

Understanding Infant & Child Safety

Play Morning

- **Classes Offered at Hunter Army Airfield:**

Stress & Anger Management

Play Morning

Scream Free Parenting

Scream Free Marriage

Love Beyond Words

- **Classes Offered on MS Teams (Virtual Classroom):**

Side Effects of an Unhealthy Relationship

Stress & Anger Management

Registration is required for all in person and virtual classes prior to the start date.

Please call the Family Advocacy Program Fort Stewart at (571)801-1698 or Hunter Army Airfield at (571)801-7494 to register or for more information.

Is your family growing?



WHO ARE WE?

The New Parent Support Program (NPSP) is a professional team of nurses and social workers who provide support and education. Our staff knows about the concerns of parents, and the challenges that only military families face.

WHO IS ELIGIBLE FOR THIS?

This program is voluntary. It was developed to support families in many ways that friends and family often do. Military Families expecting a baby, or with a child ages 0-3, are invited to participate free of charge in all the services offered.

WHAT CAN NPSP DO FOR ME?

This program offers the opportunity to learn new skills as parents, and to improve old ones. Parents often have many questions about the needs of infants and young children. NPSP is a reliable source for your answers to your questions in the privacy of your home. The program is designed to strengthen parent's knowledge and skills so that they can provide environments where their children can thrive. The program also seeks to reduce stressors that can increase the chances of child abuse or neglect. Our services are confidential and free.

THE NEW PARENT SUPPORT PROGRAM HELPS YOU...

- To prepare for parenthood
- To become a more confident parent
- To understand the ages and stages of your child's development
- To lessen stress
- To improve your relationship with your children
- Develop a support system
- To make parenting fun
- To feel more at home in the military community
- To help understand your child's behavior

WHAT IF WE'RE NOT NEW PARENTS?

Even if you've been raising your Family for a few years, new ages, and stages bring different challenges.

The New Parent Support Program offers you the opportunity to express your concerns and ask questions.

CLIENT SERVICES

- Home visits
- Play Mornings
- Lactation Counseling
- Classes
- Referrals to additional resources
- Parenting books



For more information:

FS BLDG 82, 571-801-1698

HAAF BLDG 1286, 571-801-7494

USAGFS-HAAF_ACS_NPSP@army.mil



EARLY INTERVENTION SERVICES



Understanding how children and families benefit from early intervention



Why would a family need early intervention services?

Your baby starts learning the day they are born. This learning happens through everyday activities and interactions, such as getting dressed, eating meals, playing with toys, and being part of other family activities.

During the first three years, your baby will learn many important skills needed for future learning and getting ready for school.

Every child learns differently. Some will reach certain milestones faster than others. Some will need a little help.

Because you know your child best, you might not be that they are growing or developing differently than other children of the same age.

If you have questions, concerns or think your baby needs a little help to learn, it is very important to ask for it as early as possible to be sure your baby has the best outcome.

For additional assistance including specialty consultations, printing tools, non-medical counseling and more, call or visit MilitaryCareSource.mil | 800-542-9647

How do families access services?

Families may request developmental screening or evaluations directly from EDIS (see contact information below).

Health care providers in the military treatment facility may refer families directly to EDIS.

All services the EDIS teams provide are free of charge to eligible families.

For additional information, contact your local EDIS program at:

FL Stewart EDIS:

Warr Army Community Hospital

871-805-5519



Who is eligible?

Child provides early intervention or care in military and civilian facilities in the Defense Department who:

1. Have a child less than 3 years of age who has a developmental delay or a diagnosed medical condition that places the child at high risk for developmental delay.
2. Live at a military installation in the United States with a DOD elementary school or elementary school.
3. Live in an overseas area with the DOD sponsor or a "command sponsored" base.

How does EDIS provide services?

Early intervention services help parents and other caregivers encourage children's learning during their typical day-to-day activities.

Services are provided where children and families spend their time. This could be at home, in a day care center or other community setting. As a parent, you know best what works for your child, so together with your EDIS team, you will decide the best ways to help your child, using everyday activities.

The EDIS team works with families by providing information about child development, and other resources to support children's learning.

Early intervention staff will give you ideas for learning at home and in the community, and information about other agencies you may need to help you achieve the goals you have for your child and family.

What services are provided by EDIS?

Developmental screenings to assist you with determining if your child is meeting his/her developmental milestones.

Developmental evaluations to determine if your child has delays in development and is eligible for early intervention services from EDIS.

Individualized Family Service Plan for eligible children to identify your goals and needs with regard to your child's development.

Early Intervention Services to support you with reaching the goals you have for your child and family.

Transition assistance to help you and your child move on to another program as they turn 3. Or to help you access services at your next duty location.





What is EFMP?

The Exceptional Family Member Program also known simply as EFMP is a Department of the Defense (DOD) Program assisting family members of active-duty soldiers, DA civilians, National Guard, and Reserves. It is designed to identify any special education or medical need and to facilitate consideration of these needs in the personnel assignment process. Enrollment of eligible families is **MANDATORY**.

Who should be enrolled?

- Any family member with a medical condition that warrants care other than with a family practitioner.
- Any family member who receives Occupational, Physical, or Speech Therapy or who is on an assisted learning program with an IEP or IFSP.
- Anyone who is seeing a mental health specialist to include social work.
- Anyone with asthma regardless of severity must be enrolled.

Enrollment

AR 608-75 mandates enrollment for qualified family members. Army personnel with a family member who meets the criteria for enrollment have a responsibility to see that the enrollment takes place. Family members enrolled in the EFMP are enrolled permanently unless medical and/ or special education needs warrant case closure or the soldier separates from the Army. Enrollment information should be updated when there is a significant change or at least **EVERY 3 YEARS**. Enrollment is now initiated by the service member online at <https://efmp.army.mil/enterpriseEfmp/> using CAC or create an account.

Disenrollment

A family member may be dis-enrolled from EFMP when the enrollment condition no longer exists. Asthma and Behavior Health diagnosis require enrollment for minimum of 5 years.

Enrollment Facts

Commanders are authorized to take appropriate action against any soldier who knowingly provides false information or who knowingly fail or refuse to enroll in EFMP or disregard the 3 year anniversary to update information.

Enrollment is not a guarantee for concurrent travel or automatic grounds for deletion or deferment of military service.

Enrollment is not a guarantee that the sponsor will not serve an unaccompanied tour. Enrollment does not mean the families will not be separated and does not guarantee a command sponsorship for family members.

The Army Privacy Program AR 340-12 protects the names of exceptional family members and information about their enrollment in the program. Such information is not available to schools and promotion boards.

Contact us at (571) 801-6541 or (571) 801-6542.

Winn Army Community Hospital
EXCEPTIONAL FAMILY MEMBER PROGRAM
Ph: (571) 801-6541 or (571) 801-6542
Website <https://efmp.amedd.army.mil>
Email: usarmy.stewart.medcom-winn.mbx.winn-efmp@health.mil

EFMP PROCESS

Online Only - Effective SEPTEMBER 2022

*****The EFMP package must be initiated by the service member*****
****Status updates can be checked on the EFMP portal ****

1. Log in using your CAC or create a DS Logon at <https://efmp.army.mil/enterpriseEfmp/>, via google chrome. *If you do not have a DS logon, select “Create Account” to set it up*
 - A. **a.** Select profile **b.** EFMP actions **c.** Complete demographic **d.** **SUBMIT** packet
 - B. A member of our team will contact you via email **within 7-10 business days** to begin the EFMP intake.
 2. If the enrolled EFMP patient is 18yo or older, when prompted, they will also need to create a DS Logon account or log on (if they already have one) to sign the medical disclosure agreement.
 3. Once the medical disclosure agreement is signed, please schedule an appointment for an EFMP enrollment or update as needed with the patient’s primary care provider.
 4. If an off-post provider (Not Richmond Hill Medical Home or Tuttle) is going to complete the DD2792, please print the packet from <https://efmp.amedd.army.mil> and take it to the provider. Once completed, you are responsible to upload it into the Enterprise system (**only upload when requested**). Patients 18 and older must upload their own packets. ***Genius or cam scanner app is available for free download if a personal home scanner is unavailable.***
 5. If your child has an **IEP** or **IFSP (not 504)**, you will need a current copy and a 2792-1. Print a DD 2792-1 from <https://efmp.amedd.army.mil>, to be completed by a parent and the school/board of education. Once completed, upload both documents into the Enterprise system. (**only upload when requested**)
 6. After submission, you can view the history and track your packet through the blue history icon on your profile. **Please allow approximately 20-30 business days for processing.**
 7. **Removing Family Member from EFMP-** Please call our office for guidance on your specific situation.
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REFERRAL PROCESS

You received a referral from you Primary Care Manager (PCM), now what?

Confirm your phone number and demographics are up to date in DEERs (571- 801-3290) and PAD (571-801-6720). You cannot be scheduled for a consultation if you are not reachable by phone.

□ Military Treatment Facility (MTF) Network Referrals

When your Primary Care Manager (PCM) recommends a routine referral for consultation with a specialty care provider, please allow 3-5 days for processing before checking on the status of the referral with the call center or Referral Management Office (RMO).

Active Duty (AD) and Tricare Prime beneficiaries have priority access to specialty care available within Winn Army Community Hospital. TRICARE rules require that if the care you need is available within an MTF, and space is available, you will be referred there first. Call Center staff will assist you with booking your initial appointment. Call Center number is 571-802-0394.

□ Civilian Network Referrals

If your recommended care is not available at Winn Army Community Hospital, you will be referred to a civilian network provider. In most cases this will be to a provider in the local community. In the past, TRICARE has sent letters to the AD member or the beneficiary home address updating the individual with the network provider information. TRICARE is slowly moving away from this. If you do not receive a referral letter within 10 business days, please call Humana Military TRICARE East at 1-800-444-5445 for assistance. You can also visit <https://www.humanamilitary.com> to view your authorization information.

To prevent delay in care, it is recommended you request your medical records be faxed to the receiving facility prior to being seen. **REQUESTS MUST BE FAXED** to the MTF Medical Record Office at 571-801-1599. If the receiving clinic asks for additional information, please call the Referral Management Office (RMO) 571-802-0337.

***Please note that it is the BENEFICIARY's RESPONSIBILITY to schedule civilian network appointments.**

□ Medicare/Standard/Direct Care Network Referrals

(If you have Medicare/ Standard/ Direct Care, you do not need a referral authorization letter from your PCM to see a specialty provider.)

If you are enrolled in Medicare or are a TRICARE Select beneficiary and the care recommended by your provider is NOT available at Winn Army Community Hospital, you can simply call the network provider of your choice and schedule a self-referral. To prevent delay in care, it is recommended you request your medical records be faxed to the receiving facility prior to being seen. **REQUESTS MUST BE FAXED** to the MTF Medical Record Office at 571-801-1599. If the receiving clinic asks for additional information, please call the Referral Management Office (RMO) 571-802-0337, Press option 2.

***Please note that it is the BENEFICIARY's RESPONSIBILITY to schedule civilian network appointments. Any cost shares or deductibles for your civilian medical care are your sole responsibility.**

□ Referrals Results

If you are seen outside of Winn Army Community Hospital, please have the network provider fax the record of care to the Referral Management Office at 1-877-811-2188.

Georgia WIC offers healthy food and more!

Now enrolling participants

wic.ga.gov

Georgia WIC provides:

- Personalized nutrition consultations
- Breastfeeding support through group classes or individual counseling
- Nutrition education
- Referrals for medical care, dental care, and other services that can benefit the whole family
- Food benefits for a variety of nutritious foods

Georgia WIC now supports electronic WIC transactions to issue and purchase food benefits. The benefits are loaded onto an eWIC card that can be used at approximately 1300 authorized retailers statewide.



Georgia WIC serves:

- Infants
- Children ages 1 to 5
- Pregnant women
- Breastfeeding mothers (up to 1 year)
- Postpartum women (up to 6 months)

Income eligibility guidelines:

July 1, 2024 to June 30, 2025

Household size	Yearly income to be greater than	Monthly income	Weekly income
1 	\$27,863	\$2,322	\$536
2 	\$37,814	\$3,152	\$728
3 	\$47,767	\$3,981	\$917
4 	\$57,720	\$4,810	\$1,110
Each unit's family maximum value	+\$9,953	+\$830	+\$190

If you are pregnant, you should count yourself as two.

Visit wic.ga.gov or call 800-228-9173 to locate the WIC clinic nearest you.

This institution is an equal opportunity provider.